

Strictly necessary cookies

These cookies are essential for you to be able to move around our websites and to use their features; for example, essential cookies are necessary to allow you access to add tickets to your basket. Without these cookies, services that you have asked for, such as ticket purchases cannot be provided.

Cookie name	Cookie ID	Lifespan	Hostname	Description
AWSALBCORS	7c108ab3-b28e-4edf-8035-37251598a322	PERSISTENT	www.glyndebourne.com	This cookie is managed by AWS and is used for load balancing.
AWSALBCORS	62326d5a-1327-4a79-a3d9-bc7a823febbf	PERSISTENT	glyndebourne.com	This cookie is managed by AWS and is used for load balancing.
AWSALB	19994b98-7986-459b-97ba-c3of2c1a7c9b	PERSISTENT	glyndebourne.com	AWS ELB application load balancer
AWSALB	fdc3410c-dc66-4765-8d4e-d5d6d3cc5555	PERSISTENT	www.glyndebourne.com	AWS ELB application load balancer
m	fc4c1114-2bc9-4d2c-9f4f-532390b5fado	PERSISTENT	m.stripe.com	Supports encore checkout via Stripe card processing

crowdhandler	d1af5963-10c4-4931-821e-6412c7b275b4	SESSION	tickets.glyndebourne.com	Maintains awareness of customer journey through our waiting room / queueing system
_session	d85eb458-826b-4459-906a-7e3318d585fe	PERSISTENT	glyndebourne.com	This session cookie (which starts with _session) allows us to know you are the same person when you move from one page to the next, for both users who are logged in and also for some users who have not logged-in.
_bo_logged_in	795b9cde-65d2-4e89-bf67-8b02261e1a37	PERSISTENT	glyndebourne.com	Used by ticketing website to maintain awareness of a customer purchase session
crowdhandler_integration	dcacdca8-6566-40f1-a527-94d1ada8cooc	SESSION	tickets.glyndebourne.com	Maintains awareness of customer journey through our waiting room / queueing system
_bo_ticket_expiration_time	1328b031-2407-4ed1-92e2-a370d1320foe	PERSISTENT	glyndebourne.com	When you add tickets or products to your basket, we set a cookie on your machine to ensure that we are able to correctly let you know when your basket will expire and your tickets will stop being reserved for you.

_mm_channel	c81a30b1-d6c7-4618-9abo-b8f2567de376	SESSION	tickets.glyndebourne.com	Manage awareness of customer account and online shopping functionality when logged-in
_bo_basket_count	8f4026ac-1953-4eed-9f39-c712279cce4a	PERSISTENT	glyndebourne.com	Manage customer basket for ticket purchases
BOSESSID	0850dba8-2ca3-49e4-a780-d6f1dc3dcdf6	PERSISTENT	tickets.glyndebourne.com	Manage awareness of customer account and online shopping functionality when logged-in
BOTRACE	67524ca4-11d6-4e16-8989-eb8d2170adc5	SESSION	tickets.glyndebourne.com	Manage awareness of customer account and online shopping functionality when logged-in
_dc_gtm_UA-xxxxx	8e75d076-8a65-4560-ba28-3d5d5866990a	PERSISTENT	glyndebourne.com	This cookie is associated with sites using Google Tag Manager to load other scripts and code into a page. Where it is used it may be regarded as Strictly Necessary as without it, other scripts may not function correctly. The end of the name is a unique number which is also an identifier for an associated Google Analytics account.

BL_NGX	b1563cb8-3eb8-411c-893c-9df5e14c8294	PERSISTENT	bl.uk	Cookie associated with embeds of audio interviews from the British Library website in our archive section
<i>OptanonAlertBox Closed</i>	<i>a41cf39d-1155-4c06-ae4-75968deef388</i>	<i>PERSISTENT</i>	<i>.glyndebourne.com</i>	<i>This cookie is set by websites using certain versions of the cookie law compliance solution from OneTrust. It is set after visitors have seen a cookie information notice and in some cases only when they actively close the notice down. It enables the website not to show the message more than once to a user. The cookie has a one year lifespan and contains no personal information.</i>

<i>OptanonConsent</i>	<i>3f3dd385-6b44-4f6b-9eb5-10 08bc2d9d3a</i>	<i>PERSISTENT</i>	<i>.glyndebourne.com</i>	<i>This cookie is set by the cookie compliance solution from OneTrust. It stores information about the categories of cookies the site uses and whether visitors have given or withdrawn consent for the use of each category. This enables site owners to prevent cookies in each category from being set in the users browser, when consent is not given. The cookie has a normal lifespan of one year, so that returning visitors to the site will have their preferences remembered. It contains no information that can identify the site visitor.</i>
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Performance cookies

These cookies collect information about how visitors use our websites, such as which pages visitors go to most often. These cookies do not collect personal information; all information collected by these cookies is aggregated and therefore anonymous.

Cookie name	Cookie ID	Lifespan	Hostname	Description
_gclxxxx	f7a18876-8264-4bdf-8e81-162f719976a1	PERSISTENT	glyndebourne.com	Google conversion tracking cookie
JSESSIONID	dc62c100-7e7c-4bfo-8228-3872bded0128	SESSION	nr-data.net	General purpose platform session cookie, used by sites written in JSP. Usually used to maintain an anonymous user session by the server.
_gat	f5a8c7a6-d980-4289-8b7b-53776ea46006	PERSISTENT	glyndebourne.com	This cookie name is associated with Google Universal Analytics, according to documentation it is used to throttle the request rate - limiting the collection of data on high traffic sites. It expires after 10 minutes. _ga

_ga	d62666b7-3141-4150-8608-8471dd032b4e	PERSISTENT	glyndebourne.com	This cookie name is associated with Google Universal Analytics - which is a significant update to Google's more commonly used analytics service. This cookie is used to distinguish unique users by assigning a randomly generated number as a client identifier. It is included in each page request in a site and used to calculate visitor, session and campaign data for the sites analytics reports. By default it is set to expire after 2 years, although this is customisable by website owners._ga
_gat_UA-2851309-9	0524f2cb-bab7-4639-ad69-c67ed80051e2	PERSISTENT	glyndebourne.com	This is a pattern type cookie set by Google Analytics, where the pattern element on the name contains the unique identity number of the account or website it relates to. It appears to be a variation of the _gat cookie which is used to limit the amount of data recorded by Google on high traffic volume websites.

_gid	ea8de227-5dba-460f-8e4a-de906d77a973	PERSISTENT	glyndebourne.com	This cookie name is associated with Google Universal Analytics. This appears to be a new cookie and as of Spring 2017 no information is available from Google. It appears to store and update a unique value for each page visited._gid
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Functional cookies

These cookies allow our websites to remember choices you make (such as your user name), and provide enhanced customisation features in certain services. Information stored by functionality cookies is anonymised and cannot be used to track your browsing activity on other websites.

Cookie name	Cookie ID	Lifespan	Hostname	Description
ajs_anonymous_id	93293822-0a54-4a8e-8f3d-ed5e6614979e	PERSISTENT	glyndebourne.com	These cookies are generally used for Analytics and help count how many people visit a certain site by tracking if you have visited before. This cookie has a lifespan of 1 year.
__tld__	6eef344f-2060-4f9d-a85c-373e6a452b7f	SESSION	glyndebourne.com	From Segment Analytics.js library; this cookie helps to figure out a top-level domain for a user.__tld__
sp_landing	110e5ec7-2be4-48c5-8a03-15149aa3bae9	PERSISTENT	spotify.com	Cookie associated with embedding the Spotify audio player.

sp_t	9b5bd94b-a4fd-4cd2-9f87-4030fc7b1567	PERSISTENT	spotify.com	This domain is owned by Spotify, a USA based music streaming service. Spotify provides a number of tools to embed into websites, which enable the tracking of users and non-users across domains.
iutk	41857e2d-21bc-48f3-95a1-ba12aac5cb0f	PERSISTENT	issuu.com	Recognises the user's device and what Issuu documents have been read.

Targeting cookies

These cookies may be set through our site by our advertising partners. They may be used by those companies to build a profile of your interests and show you relevant adverts on other sites. They do not store directly personal information, but are based on uniquely identifying your browser and internet device. If you do not allow these cookies, you will experience less targeted advertising.

Cookie name	Cookie ID	Lifespan	Hostname	Description
anj	978ofde7-798e-4c2d-9754-0517abd3fab	PERSISTENT	adnxs.com	This cookie contains data denoting whether a cookie ID is synced with an AppNexus partner.
_gat_xxxxxxx xxxxxxxxxxxx xxxxxxxxxx	9f73aodo-c962-4a67-a691-0c108fd5cb64	PERSISTENT	glyndebourne.com	Google Analytics Cookies

ajs_user_id	a5d69c00-235f-4507-a0bb-0c70b2d14e17	PERSISTENT	glyndebourne.com	This cookie helps track visitor usage, events, target marketing, and can also measure application performance and stability. Cookies in this domain have lifespan of 1 year.
IDE	e850810d-211a-4177-a2d4-143a3cb89797	PERSISTENT	doubleclick.net	This domain is owned by Doubleclick (Google). The main business activity is: Doubleclick is Googles real time bidding advertising exchange

VISITOR_INFO1_LIVE	48fafeco-37co-47f1-a864-296bafco9773	PERSISTENT	youtube.com	This cookie is set by Youtube to keep track of user preferences for Youtube videos embedded in sites;it can also determine whether the website visitor is using the new or old version of the Youtube interface.
_fbp	4580233a-8e43-4926-a29a-5fe9447fae84 & ed878dfc-od82-4edb-9d30-23f5363487a5	PERSISTENT	glyndebourne.com	Used by Facebook to deliver a series of advertisement products such as real time bidding from third party advertisers

uuid2	f13doebo-f423-4111-9f2c-9f287bd95591	PERSISTENT	adnxs.com	This domain is owned by AppNexus Inc. The company provides a range of online advertising technology and services.
CONSENT	58ocddc3-9ab4-4d72-81e9-b85231e7baad	PERSISTENT	youtube.com	This cookie carries out information about how the end user uses the website and any advertising that the end user may have seen before visiting the said website.

test_cookie	0932bbb5-1268-43c1-be27-be567666b4a8	PERSISTENT	doubleclick.net	This cookie is set by DoubleClick (which is owned by Google) to determine if the website visitor's browser supports cookies.
mc	6531baed-4ab2-46b2-8930-bffc17523c42	PERSISTENT	quantserve.com	This cookie is usually provided by Quantserve to track anonymous information about how website visitors use the site.

YSC	e5735e76-8408-4efd-ae94-feb3909e6a da	SESSION	youtube.com	This cookie is used by YouTube to remember user input and associate a user's actions
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